



July 23, 2012

Dear Valued Customer:

Due to a reduction in Southwest Airlines' economic fuel cost in the second calendar quarter of 2012, effective August 6, 2012, the fuel surcharge assessed on all Southwest Airlines Cargo shipments will be \$0.37/lb. Please note, the fuel surcharge is calculated based on actual weight and current minimum charges still apply.

Please update your records accordingly and we sincerely thank you for your business.

Best regards,

Southwest Airlines Cargo
swacargo.com