

SOUTHWEST AIRLINES CARGO CONTINUES AWARD-WINNING STREAK

Carrier brings home Domestic Carrier of the Year Award for eighth straight year

DALLAS—June 21, 2017—[Southwest Airlines Co.](#) (NYSE: LUV) is once again flying sky-high after recently winning one of the air cargo industry's top awards. For the eighth consecutive year, the Airforwarders Association named Southwest Airlines® Domestic Carrier of the Year. Southwest Airlines Cargo has been the recipient since the award's inception. The carrier earned the honor thanks in part to its award-winning Customer Service, ontime performance, problem resolution, and much more.

“Awards like these are proof that our incredible Cargo, Ramp & Operations teams are the best in the industry. They are willing to go the distance to get the job done for our Customers,” said Matt Buckley, Southwest Airlines Vice President of Cargo and Charters. “We’re very grateful for the Airforwarders Association as they provide our Customers a way to recognize our Employees’ commitment to serve them with Relentlessly Reliable service by shipping their precious cargo all over this great nation.”

Learn more about how Southwest Cargo can help you with your shipping needs by visiting [swacargo.com](#).

ABOUT SOUTHWEST AIRLINES CARGO

Southwest Airlines’ Relentlessly Reliable Employees offer Cargo Customers award-winning, expedited air cargo service to destinations across the map, including complimentary Road Feeder Service and interline destinations. With our extensive domestic network and over 3,900 departures a day during peak travel season, we have the flights you need to meet your shipping requirements.

ABOUT SOUTHWEST AIRLINES CO.

In its 47th year of service, Dallas-based [Southwest Airlines](#) (NYSE: LUV) continues to differentiate itself from other air carriers with exemplary Customer Service delivered by more than 54,000 Employees to more than 100 million Customers annually. Southwest proudly operates a network of 101 destinations in the United States and nine additional countries with more than 3,900 departures a day during peak travel season. Service to Turks and Caicos is expected to begin Nov. 5, 2017, subject to requisite government approvals.

Based on the U.S. Department of Transportation's most recent data, Southwest Airlines is the nation's largest carrier in terms of originating domestic passengers boarded. The Company operates the largest fleet of Boeing aircraft in the world, the majority of which are equipped with satellite-based WiFi providing gate-to-gate connectivity. That connectivity enables Customers to use their personal devices to view video on-demand movies and television shows, as well as nearly 20 channels of free, live TV compliments of our valued Partners. Southwest created [Transfarency®](#), a philosophy which treats Customers honestly and fairly, and in which low fares actually stay low. Southwest is the only major U.S. airline to offer bags fly free® to everyone (first and second checked pieces of luggage, size and weight limits apply, some airlines may allow free checked bags on select routes or for qualified circumstances), and there are no change fees, though fare differences might apply. The airline proudly unveiled a bold new look: *Heart*. A new logo, aircraft livery, interior design featuring a new seat and Flight Attendant galley, Employee-designed uniforms, and an updated airport experience all showcase the dedication of Southwest Employees who connect Customers with what's important in their lives.

From its first flights on June 18, 1971, Southwest Airlines launched an era of unprecedented affordability in air travel described by the U.S. Department of Transportation as "The Southwest Effect," a lowering of fares and increase in passenger traffic whenever the carrier enters new markets. With 44 consecutive years of profitability, Southwest is one of the most honored airlines in the world, known for a triple bottom line approach that contributes to the carrier's performance and productivity, the importance of its People and the communities they serve, and an overall commitment to efficiency and the planet. The 2016 Southwest Airlines One Report™ can be found at [SouthwestOneReport.com](#).

Book Southwest Airlines' low fares online at [Southwest.com](#) or by phone at 800-I-FLY-SWA.

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