

Domestic & Interline Terms & Conditions

Published Rates

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The following Terms and Conditions apply to Southwest Cargo Domestic and Interline shipments.

1. All shipments tendered to Southwest Airlines Co. must have a Southwest air waybill or an approved Universal air waybill, reflecting the valid and appropriate account number, and be completed in its entirety. The Shipper is responsible for ensuring that the appropriate Southwest Airlines account number is entered in the "SWA Account Number" box of the air waybill. In addition, the Shipper is responsible for indicating "Prepaid" or "Collect" in the appropriate box on the air waybill.
2. Prior to the shipment being tendered, the valid and appropriate service level must be entered on the air waybill or the shipment will not qualify for the rate associated with that service level.
3. Prior to the shipment being tendered, a valid and appropriate commodity code or promotional code, if applicable, must be entered on the air waybill or the shipment will not qualify for the rate associated with that commodity or promotion.
4. Piece dimensions are determined by combining the width, length, and height. Piece dimensions exceeding 90 inches will be accommodated as bin space permits, and are subject to advance arrangements by contacting your local Southwest Airlines Cargo facility. The single-piece weight limit cannot exceed 200 pounds. The single-piece Seafood weight limit cannot exceed 175 pounds. Please see swacargo.com for further details.
5. No shipment may contain any Department of Transportation restricted articles.
6. Service to Canada is offered by our interline partner, WestJet Airlines. Shipments and rates to Canada are only available from select Southwest Airlines Cargo origin points to select Canadian destinations. For more information about shipping to Canada, please visit swacargo.com.
7. Service to Hawaiian Airlines destinations is offered by our interline partner, Hawaiian Airlines. Shipments and rates to Hawaiian Airlines Destinations are only available to select Hawaiian destinations. Service to Hawaiian Airline Destinations is not available from select Southwest Airlines cities. For more information about shipping to Hawaii, please visit swacargo.com.
8. Rush Priority Freightsm (RUSH) is not available to interline destinations.
9. Rates do not include applicable taxes or fees and are subject to change without notice. Rates exclude interline origin cities.
10. For RUSH and FREIGHTsm shipments, charges are based on the applicable rate per pound multiplied by the chargeable weight of the shipment are subject to a minimum charge.
11. For Next Flight Guaranteed (NFGsm) shipments:
 - a. Up to 100 pounds, charges are based on based on the applicable chargeable weight break base charge.
 - b. Over 100 pounds, charges are based on the greater than 100 pounds weight break base charge, plus the applicable per pound rate for shipments over 100 pounds.

Please contact your Area Sales Manager if you have any questions in regards to your rates. For more information regarding Southwest Airlines Cargo shipping products and services, visit swacargo.com or contact the Cargo Customer Care Center at 800-533-1222.

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