

# International Rate Terms & Conditions

Published Rates

swacargo.com | (800) 533-1222

The following Terms and Conditions apply to Southwest Cargo International shipments only.

1. Each shipment must meet all regulations set forth in and governed by the Southwest Airlines Co. Official Cargo Contract of Carriage in effect at the time of shipment. The Contract of Carriage can be found on [swacargo.com](http://swacargo.com).
2. All shipments tendered to Southwest Airlines Co. must have a Southwest air waybill or an approved Universal air waybill, reflecting the valid and appropriate account number, and be completed in its entirety. The Shipper is responsible for ensuring that the appropriate Southwest Airlines account number is entered in the "SWA Account Number" box of the air waybill. In addition, the Shipper is responsible for indicating "Prepaid" or "Collect" in the appropriate box on the air waybill.
3. Prior to the shipment being tendered, the valid and appropriate service level must be entered on the air waybill or the shipment will not qualify for the rate associated with that service level.
4. Prior to the shipment being tendered, a valid and appropriate commodity code or promotional code, if applicable, must be entered on the air waybill or the shipment will not qualify for the rate associated with that commodity or promotion.
5. Piece dimensions are determined by combining the width, length, and height. Piece dimensions exceeding 90 inches will be accommodated as bin space permits, and are subject to advance arrangements by contacting your local Southwest Airlines Cargo facility. The single-piece weight limit cannot exceed 200 pounds. The single-piece Seafood weight limit cannot exceed 175 pounds. Please see [swacargo.com](http://swacargo.com) for further details.
6. No shipment may contain any Department of Transportation restricted articles.
7. Service to international destination offered by Southwest Airlines Cargo are only available to select international destinations. For more information about rates and shipping to international destinations offered by Southwest Airlines Cargo, please visit [swacargo.com](http://swacargo.com).
8. Rush Priority Freight<sup>sm</sup> (RUSH) is not available to international destinations.
9. Rates do not include applicable taxes, surcharges, or fees and are subject to change without notice.
10. For International Next Flight Guaranteed (NFG<sup>sm</sup>) shipments:
  - a. Up to 45 kilograms, shipping charges are per piece, based on the applicable chargeable weight break base charge.
  - b. Over 45 kilograms, shipping charges are the applicable per kilogram rate multiplied by the chargeable weight of the shipment, for shipments over 45 kilograms.
11. For International FREIGHT<sup>sm</sup> shipments, shipping charges are based on the applicable rate per kilogram multiplied by the chargeable weight of the shipment, subject to a minimum charge.
12. All international shipments require advanced booking arrangements.

Please contact your Area Sales Manager or General Sales Agent if you have any questions in regards to your rates. For more information regarding Southwest Airlines Cargo International shipping products and services, visit [swacargo.com](http://swacargo.com) or contact the Cargo Customer Care Center at 1-214-533-1222.

Last Update: **01JUN2018**