

Service Failure Claim Form

swacargo.com* | (800) 533-1222

Today's Date: _____
 Shipper: _____
 Consignee: _____

Air Waybill #: _____
 SWA Account #: _____
 SWA Account #: _____

Claimant's Information

Name: _____
 Phone Number: _____
 E-mail: _____

Company Name: _____
 Fax Number: _____

Service Level

_____ Next Flight Guaranteed (NFG) and requested flight(s): _____ / _____
 _____ Rush Priority Freight

Ship Date	Receive Date	Pick Up Date	Origin	Destination

Detailed reason for claim:

Claimant's Signature: _____ Date: _____

Per the Southwest Airlines Cargo Contract of Carriage, all claims of service failure must be submitted within 120 days following the date of acceptance by Carrier in order to be considered.

Please complete this form and e-mail to Cargo.Claims@wnco.com.
 Cargo Customer Care fax # (469) 603-6875