



Terms and Conditions of Published Rates

1. Each shipment must meet all regulations set forth in and governed by the Southwest Airlines Co. Official Cargo Contract of Carriage in effect at the time of shipment.
2. All shipments tendered to Southwest Airlines Co. must have a Southwest air waybill or an approved Universal air waybill, reflecting the valid and appropriate account number, and be completed in its entirety. The Shipper is responsible for ensuring that the appropriate Southwest Airlines account number is entered in the "SWA Account Number" box of the air waybill. In addition, Shipper is responsible for indicating "Prepaid" or "Collect" in the appropriate box on the air waybill.
3. Prior to the shipment being tendered, the valid and appropriate service level must be selected in the upper-right corner of the air waybill or the shipment will not qualify for the rate associated with that service level.
4. Prior to the shipment being tendered, valid and appropriate commodity code must be inserted into the "Commodity Item Number" box on the air waybill or the shipment will not qualify for the rate associated with that commodity or promotion.
5. Piece dimensions determined by combining the width, length, and height cannot exceed 90 inches. The single-piece weight limit cannot exceed 200 pounds. The single-piece Seafood weight limit cannot exceed 175 pounds.
6. No shipment may contain any Department of Transportation restricted articles.
7. Rates do not include applicable taxes, surcharges, or fees and are subject to change without notice. Rates exclude interline origin cities.
8. For RUSH and FREIGHT shipments, charges are based on the applicable rate per pound multiplied by the chargeable weight of the shipment, subject to a minimum charge.
9. For Next Flight Guaranteed shipments:
 - a. Under 100 pounds, charges are based on the applicable chargeable weight break base charge.
 - b. Over 100 pounds, charges are based on the greater than 100 pounds weight break base charge, plus the applicable per pound rate for shipments over 100 pounds.
10. All shipments to Canada transfer from Southwest Airlines Cargo to WestJet Airlines Cargo in Las Vegas (LAS) or Orlando (MCO). The flying of these shipments from LAS or MCO to Canada is performed by WestJet Airlines. All shipments to Hawaii transfer from Southwest Airlines Cargo to Hawaiian Airlines Cargo in Las Vegas (LAS), Phoenix (PHX), or Portland (PDX). The flying of these shipments from the mainland to Hawaii is performed by Hawaiian Airlines. Due to time requirements, only Next Flight Guaranteed (NFG) and FREIGHT services are available to Canada and Hawaii.
11. Southwest Airlines Cargo service is not currently available at Panama Beach City (ECP).

Please contact your [Area Sales Manager](#) if you have any questions in regards to Southwest Airlines Cargo rates. For more information regarding Southwest Airlines Cargo shipping products and services, visit www.swacargo.com or contact the Cargo Customer Care Center at 800-533-1222.